



**NEW ZEALAND LAW LIBRARIANS' ASSOC.**

PO Box 25062, Wellington, New Zealand  
www.nzlla.org.nz

**Biennial Conference – The Boatshed, Wellington**  
**Thursday 7 – Friday 8 September 2017**  
**9am – 5pm**

**NZLLA 2017 Conference**

# **Embracing the future: diversity and innovation**



**Provisional Programme**

# Conference Sponsors

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Thanks also to our exhibition sponsors



# Welcome from the President



Kia ora and greetings

I would like to warmly welcome everyone to the NZLLA Conference in Wellington for 2017.

The Conference is one of the key events in the NZLLA diary supporting our mission statement which is to promote law librarianship by providing a national and regional focus for information specialists working in the legal sector, by encouraging developments that will further improve the usefulness and efficiency of law libraries and by fostering a spirit of co-operation among members of the NZLLA. By attending this Conference, members will support the ongoing goals of NZLLA (and it's also a good professional development and networking opportunity).

The Conference theme 'Embracing the future – diversity and innovation' is sure to provide an interesting perspective to legal information professionals and what the future might hold for the profession. The Conference Committee have worked hard to assemble a diverse programme, with sessions on a wide range of topics, which will cover many areas of interest for our members.

I am also thrilled to welcome our Keynote speakers: Una Jagose QC, Julia Whaipooti and Andrew Butler. I am sure their knowledge and wealth of experience in the legal sector will provide excellent insights that support the theme of the conference.

I will look forward to meeting as many of you as possible during the Conference, so please do come and say hello. In particular I would extend a warm welcome to first time attendees and overseas delegates. I would also like to extend a huge thank you to the sponsors for their support and to everyone who has taken part in contributing to the running of this Conference.

If you do have any queries during the Conference, then a number of the Conference Committee members should be on hand to answer any queries.

I look forward to an interesting few days in excellent company. Enjoy the conference, the people, the location and the experience.

Ngā mihi nui  
Stephanie Carr

## The 2017 Conference Committee:

### **Nicole Cottrell – Conference Convenor**

Theresa Buller  
Lynette Gollop-Davidson  
Rowena Hopkins  
Alistair Jenkin

Julie Matthews  
Elizabeth McCullum  
Nicky Rawnsley  
Sara Roberts  
Anne Wood

# Welcome to Wellington

We are looking forward to welcoming you to the ‘coolest little capital’ in the world to engage in two days of learning, sharing, and delving into how our libraries are embracing the future through diversity and innovation.

Make sure you set aside some time to explore and enjoy some of what Wellington has to offer. Download a [map](#) and check out some of Wellingtons best loved attractions:

- [Beehive and Parliament](#);
- [Te Papa](#);
- [Wellington Cable Car](#);
- [Botanic Gardens](#);
- or if you are wanting to go further afield then a trip to [Weta Studio](#) or [Zealandia](#) might be just the thing.

Wellington is not only an easy city to get around on foot but with more cafes, bars and restaurants than New York you will never be short of a place to stop and refresh. Wellington’s vibrant arts scene means that there is always something on and September is no exception. Check out [Gallopoli: the scale of our war](#) at Te Papa (free entry) and [The Great War exhibition](#) at the Dominion Museum Building. Why not visit the National Library and see [He Tohu](#) – a permanent exhibition of our three most important constitutional documents. If you are staying around for the weekend, don’t forget to visit the [Wellington Underground Market](#), take in a show at [Circa Theatre](#), or indulge in a bit of comedy at the [Fringe Bar](#) – just a few ways to indulge in what Wellington has to offer. And don’t forget that Wellington has free wi-fi in the CBD: just choose the ‘cbdfree’ network and you will be able to access 30 minutes of free wi-fi so you can stay connected.

## Our venue: The Boatshed

The Boatshed is administered by the Star Boating Club Preservation Charitable Trust whose core focus is to maintain the heritage building, home of the Star Boating Club and support rowing. The Star Boating Club is one of the oldest surviving sports clubs in New Zealand. It has been a destination for Wellington rowers since Wellington’s colonial days.

The Boatshed was built in 1874 and it has moved twice due to reclamation along the Wellington foreshore (in 1889 and 1991). It has been home to the Star Boating Club since 1886 and is a registered Category 1 Historic Place.

In its early days the Club attracted members such as Harold Beauchamp (father of Katherine Mansfield) who joined in 1878 and Martin Chapman (founding partner of Chapman Tripp) who joined in 1876. It was an exclusive club with high membership fees but now it is a base for school rowing teams. For those interested in the history there is book ‘Star Boating Club: a Wellington story’ by Samantha Lentle-Keenan published in 2010.

# Staying in touch

Find conference information on our website:

<http://www.nzlla.org.nz/news-and-events/latest-news/nzlla-conference-2017/>

And also on our social media channels:

Facebook - <https://www.facebook.com/NZLLA/>

Twitter - @NZLawLibs, #nzlla2017

LinkedIn - <https://www.linkedin.com/groups/13513197>

## Accommodation

Need somewhere to stay while in Wellington?

There are numerous accommodation options all within walking distance of the conference venue. Accor hotels are offering a preferred accommodation discount to NZLLA Conference attendees. Choose from three hotels all within 10 minutes of The Boatshed. Details can be found [here](#).

## Registration

Registrations open on 28 June and close on 31 August. Any registrations after this date will incur a \$50 late fee.

Registration Fees:

Please note that members of LIANZA, ALLA, BIALL and SLIS are entitled to NZLLA members' rates.

- NZLLA member, both days, no dinner \$220.00 (includes pre-dinner drinks)
- NZLLA member, both days including Conference dinner \$280.00
- Non-member, both days, no dinner \$320.00 (includes pre-dinner drinks)
- Non-member, both days including Conference dinner \$380.00

You can register online from the NZLLA Conference page:

<http://www.nzlla.org.nz/news-and-events/latest-news/nzlla-conference-2017/>

The Conference will commence at 9am and finish at 5pm each day.

# Provisional Programme

## DAY 1:

<b>Thursday 7<sup>th</sup> September</b>	
9-10am	Registration and morning tea
10-10.15am	Welcome
10.15-11am	Kirsten Hodgson – Kaleidoscope Marketing <i>LinkedIn</i>
11-12pm	Keynote: Una Jagose QC – Solicitor-General
12-12.10pm	Sponsor: Thomson Reuters
12.10-1pm	Lunch – sponsored by SoftLink
1-2pm	Keynote: Julia Whaipooti – JustSpeak
2-3pm	Disaster Recovery panel Ailsa Parker (Ministry for the Environment Information Centre) Robin Anderson (NZLS) Sara Roberts (University of Canterbury)
3-3.10pm	Sponsor: Softlink
3.10-3.45pm	Afternoon Tea
3.45-4.30pm	Claire Stent – Statistics New Zealand <i>Marketing our services to users.</i>
4.30-5pm	Jennifer Campion – Chair, LIANZA Standing Committee on Copyright <i>Copyright</i>
5.30-7pm	Pre-dinner drinks – sponsored by LexisNexis NZ
7-10pm	Conference Dinner – sponsored by Thomson Reuters

## DAY 2:

<b>Friday 8<sup>th</sup> September</b>	
9-9.30 am	Sara Roberts & Theresa Buller – University of Canterbury <i>“Are you the Law Librarian?” How we teach enough students to be recognised at our local supermarkets: Legal Research Teaching at the University of Canterbury in 2017</i>
9.30-10am	Jennifer Campion & Em Pooley – University of Waikato <i>Not just form-filling: structuring law library research relationships to benefit library and researcher</i>
10-10.20am	Rheny Pulungan – University of Melbourne <i>Zotero for Law: Possibilities and Limitations in Supporting Legal Referencing</i>
10.20-10.30am	Sponsor: Wolters Kluwer
10.30-11am	Morning Tea
11-12pm	Keynote: Andrew Butler – Russell McVeagh
12-12.45pm	Kirsten Patterson – Institute of Directors <i>Leadership</i>
12.45-12.55pm	Sponsor: Justis
12.55-1.45	Lunch - sponsored by Wolters Kluwer
1.45-2.15pm	Lucy Cotterill (Parliamentary Library) and James Picker (Office of the Clerk) <i>When you need to know about Parliament.</i>
2.15-2.35pm	Judi Eathorne-Gould – University of Otago <i>NZLII</i>
2.35-3.05pm	Karen Harvey – Ministry of Justice <i>District Court judgments project</i>
3.05-3.15pm	Sponsor: LexisNexis
3.15-3.45pm	Afternoon Tea
3.45-4.05pm	Louise Martin – Chapman Tripp <i>Goodbye LMS, hello SharePoint!</i>
4.05-4.25pm	Ruth Cook – Ministry of Justice <i>MIS Research</i>
4.25-4.45pm	Nicky Rawnsley (University of Auckland) & Theresa Buller (University of Canterbury) <i>NZLLA Member Survey - How to and not to run a survey: finding out who we are</i>
4.45-5pm	Conference Close

# Speakers and Abstracts

## Keynote Speakers:



### **Una Jagose QC**

Una Jagose QC has an extensive career as a public sector lawyer having worked in four major government agencies – in legal and policy development roles with the Ministry of Consumer Affairs which was part of the then Ministry of Commerce; Chief Legal Advisor at the Ministry of Fisheries; Crown Counsel and Deputy Solicitor-General at Crown Law and Acting Director of the Government Communications Security Bureau for a year in 2015 prior to her appointment as Solicitor-General (the Crown’s junior law officer) and Chief Executive of the Crown Law Office in February 2016. Appointed Queen’s Counsel in June 2016. Una’s career as a public sector lawyer has given her a wealth of experience in providing focused and practical advice to assist Ministers and senior decision-makers achieve their strategic goals and also in advising Ministers and public sector organisations on a broad range of public law and constitutional matters. From 2011-2014 Una taught the public law module for Masters in Public Policy Course at Victoria University’s School of Government. She has represented the Crown in courts at all levels, and along with an extensive litigation history, she has a breadth of experience which gives a broad perspective on legal issues and leadership.



### **Julia Whaipooti**

Julia Amua Whaipooti (Ngāti Porou) is passionate about social justice issues. She is the current Chair of JustSpeak, a youth-led organisation that addresses issues in our criminal justice system, and was recently appointed to Senior Advisor at the Office of the Children's Commissioner. Julia has been promoting access to justice in the Community Law movement for the last seven years as a volunteer, advocate, lawyer and Kaitakawaenga / National Māori Coordinator. She believes we must address social inequalities and systemic bias to ensure a brighter future for our children. Ko ngā Rangatahi ngā Rangatira mō āpōpō - young people are our leaders of tomorrow.



### **Dr Andrew Butler**

Dr Andrew Butler is a litigator at Russell McVeagh, Wellington. He has extensive experience at trial and appellate level, in both public and commercial law, much of it high profile. He has been an academic lawyer at the Victoria University of Wellington, where he taught comparative constitutional law and human rights law among other subjects. He later became a member of the Crown Law Office. He has published on a range of commercial and public law issues.



## **Speakers in Programme order:**

### **Kirsten Hodgson - Kaleidoscope Marketing**

**Topic:** LinkedIn

Kirsten Hodgson is the Founder of Kaleidoscope Marketing, helping professional services firms to grow their existing client base and attract more of their ideal clients. She works with firms to develop and implement inbound marketing campaigns, including effectively using LinkedIn to build profile and for targeted outreach. She has led LinkedIn workshops throughout New Zealand, Australia and the UK, showing professionals how they can harness the power of LinkedIn to grow their practices. Her first book, *The Complete Guide to LinkedIn for Lawyers: Connect, Engage and Grow your Business*, was published by LexisNexis in Sept 2012. The second edition was published in 2015.

**Abstract:** TBA

### **Disaster Recovery Panel – Ailsa Parker (Ministry for the Environment Information Centre), Robin Anderson (NZLS) and Sara Roberts (University of Canterbury)**

**Abstract:** TBA



#### **Claire Stent – Statistics New Zealand**

**Marketing our services to users.**

Claire has spent the last 16 years working in special libraries. In 2009, she was awarded the 2009 Information Professional of the Year award from the Special Libraries Association (SLA) Australia and New Zealand Chapter for her innovative changes to library services. She is also known for her project to digitise the New Zealand Official Yearbooks, for which she received the Award of Merit in Digital Services (LIANZA) and was a finalist in the IPANZ Award for Excellence in Networked Government. In 2014, Claire was given the opportunity to showcase the innovative work being done in special libraries throughout New Zealand through the Paul Szentirmay Special Librarianship Scholarship. In 2015 she led a project to run all Stats NZ library services without a library management system. Currently, she is working on improving access to data and the contextual information required to use it.

**Abstract** - Librarians are not seen as the only, or even best, place to find the information our clients need. They can use Google or ask friends and experts on Facebook or Twitter or talk to colleagues. What we need are ways to engage with information seekers about our products and the skills we have to ensure they are getting the best information. This presentation will look outside the librarian's body of knowledge to identify and support our information seekers.



## **Jennifer Campion – University of Waikato Law Library; Chair, LIANZA Standing Committee on Copyright**

### **Copyright**

Jennifer Campion is a qualified lawyer and is currently a law subject librarian at the University of Waikato Law Library. She has a background in copyright law and is currently Chair of LIANZA's Standing Committee on Copyright.

**Abstract:** Copyright can be a challenging (and, at times, intimidating!) aspect of librarianship. It is a legal framework increasingly criticised as being suited to the analog, rather than the digital, age. In contrast, libraries are increasingly digital in their provision of content and services.

Creating, acquiring, using and preserving digital content requires an understanding and management of associated rights. This presentation will examine the rights associated with the digital content that libraries create, acquire and support, and will explore how these rights can should be managed, in light of license agreements and current copyright law. The presentation will cover: an overview of copyright law and how it affects libraries; the role of licensing arrangements, including the type of information they contain and how they intersect with current copyright law; how libraries should manage their digital content in light of the associated rights; and the relationship between copyright and library services such as interlibrary loan, collection development policy, open access mandates, and support for research, teaching and learning.

This presentation is intended as a practical and interactive session for law librarians, which will allow for participants to work through common practical scenarios and examine the relevant copyright considerations, as well as for “question and answer” engagement. If participants have practical questions they would like advice on, there will be an opportunity to discuss these.

The seminar will also introduce the LIANZA Standing Committee on Copyright's (LSCC) 2017 Survey on Copyright. As part of preparations for long overdue copyright law reform in Aotearoa, the LSCC will be surveying LIANZA members about their experiences with copyright and their hopes for future directions in copyright law. We are particularly keen to engage with research and special libraries, and welcome this opportunity to do so.



## Sara Roberts & Theresa Buller (University of Canterbury)

**“Are you the Law Librarian?” – How we teach enough students to be recognised at our local supermarkets**

### **Legal Research Teaching at the University of Canterbury in 2017**

Sara and Theresa are the two Subject Librarians for Law (as well as Criminal Justice) at the University of Canterbury. Each year they teach LLB students legal research skills in a mix of embedded and extracurricular classes. In 2017 they made major changes to how they deliver introductory legal research skills to the first-year cohort of 400 students. They will share how they were challenged, encouraged and implored to move away from traditional tutorials and face-to-face delivery of legal research skills. Their teaching now includes lectures and online modules to teach legal research skills to students in a way that ensures a scaffolded introduction and reinforcement of skills in a way that best supports students learning. They will share the lessons learnt, the skills they taught and how this all fits into the plan to ensure UC LLB graduates are graduating as competent and confident legal researchers.



## Jennifer Campion & Em Pooley (University of Waikato)

**Not just form-filling: structuring law library research relationships to benefit library and researcher**

Jennifer Campion and Em Pooley are law librarians at the University of Waikato. They both have a background in legal research and provide research assistance to legal academics at the University of Waikato School of Law.

**Abstract:** Academic law libraries cater to a varied clientele: academics, students, practitioners, members of the public, researchers. Working relationships between academic libraries and external organizations, such as academic departments, private sector organisations, local institutions, and government agencies, are becoming increasingly popular - and increasingly necessary in response to libraries experiencing decreasing budgets and having to justify their “value adding” role within the university community. These partnerships, if successful, have the potential to build mutually beneficial relationships where all parties can improve their outcomes by sharing resources and expertise.

Increasingly, law librarians at the University of Waikato Law Library are being asked by academics to participate in their research projects, often by undertaking the research (or a part thereof), as well as supporting it through teaching legal research skills. At the same time, we continue to provide research support to students, members of the public, and academics and researchers. Thus, we perceived a need to structure and formalise our research relationship in situations where we will be undertaking the research on behalf of the researcher.

Description of Presentation: This paper describes the University of Waikato Law Library’s experiences of creating, structuring and sustaining productive research partnerships. We discuss the nature and structure of our research partnerships, measures instituted to formalise the partnership, and the elements of a successful partnership, which include defining the partnership, clarifying roles and expectations, establishing criteria, and evaluating the partnership.



## Rheny Pulungan – University of Melbourne

### Zotero for Law: Possibilities and Limitations in Supporting Legal Referencing

Rheny Pulungan is the Liaison Support Librarian at the University of Melbourne’s Law School Library where she offers reference services, teaches legal research workshops, and completes collection development projects. She holds a Ph.D. and Master’s degree in International Law from the University of Melbourne, and a Master of Information Studies in Librarianship from the University of Canberra. She is a member of the Australian Law Librarians’ Association (ALLA) Victoria Committee and has attended meetings and presentations within Australia and overseas.

**Abstract:** As part of its legal research workshops, Melbourne Law School Library runs a number of different reference management software to law students, including Endnote, RefWorks and Zotero. Since its initiation about two years ago, Zotero has become very popular mainly due to its free and simple installation, “web scrapping” facility, and compatibility with the Australian Guide to Legal Citation Style. In this lightning talk, Rheny will talk about the role of law librarians in teaching legal research tools including reference management software, and why Zotero is emerging as the most used research tool in law schools in Australia. She will also discuss some limitations of Zotero including capturing law related materials, such as case law and legislation.



## Kirsten Patterson – Chief Executive, Institute of Directors

### Leadership

Known as KP, Kirsten is the Institute of Directors Chief Executive. Formerly the Country Head of Chartered Accountants Australia and New Zealand, she is a qualified lawyer, Chartered Fellow of the Human Resources Institute of New Zealand, and has extensive governance and leadership experience. She is also a strong advocate on diversity issues.

**Abstract:** TBA

## Lucy Cotterill (Parliamentary Library) and James Picker (Office of the Clerk)

“When you need to know about Parliament”.



**Lucy Cotterill** – Research Services Analyst, Parliamentary Library

Lucy is a Research Services Analyst at the Parliamentary Library. She has been there for 2.5 years and is the subject specialist for education. She delivers an impartial research service to MPs and the public through the Parliamentary Information Service. Her role includes a range of services including, in-depth research, analysing and presenting data, championing data visualisation and effective communication (both oral and written). Outside of work she enjoys swimming, biking and running around Wellington.



**James Picker** – Senior Manager, Corporate Services, Office of the Clerk.

James has been with the Office of the Clerk for 9 years and has held roles as a Committee Clerk, Table Officer, Manager in Select Committees, and the House Office. He is now the Senior Manager, Corporate Services. His presentation will focus primarily on how business before the House is organised, where you can find information on what is going on in the House, and how you can get involved.

**Abstract:** The speakers will help you discover who or where to go to when you need to know what’s going on in the House, or what went on last week, last year or last century. And bring along your questions about how Parliament operates, this is a great chance to get answers about some of the lesser-known aspects of parliamentary procedure.



**Judi Eathorne-Gould – University of Otago**

**Will NZLII ever leave AustLII’s basement? Future (and current) threats, opportunities and projects.**

Judi started working at the University of Otago Law Library whilst working on her LLM over 25 years ago and has not left. She explains her desire not to practice Law due to a belief in Justice and not necessary the Law, and working as Data Manager for NZLII has allowed her to pursue her passion for access to Justice.

**Abstract:** TBA

## Karen Harvey – Ministry of Justice

Director of Publications/Web Manager, Chief District Court Judge's Chambers

District Court judgments project

**Abstract:** TBA



### Louise Martin – Chapman Tripp

**Goodbye LMS, hello SharePoint!**

Louise has been the National Library Manager at Chapman Tripp since 2010, after being a research librarian there for a number of years. During this time, Louise has experienced a number of technology changes, driven largely by the firm's commitment to information sharing.

**Abstract:** Louise shares the library's experiences in moving the library catalogue from a dedicated library management system (Inmagic DBTextworks) to Microsoft Sharepoint, a web-based intranet platform and document management system, combined with SharePoint Search. She describes the reasons, advantages and disadvantages of moving away from a LMS as well as describing the various taxonomies which were developed to support this change.



### Ruth Cook – Ministry of Justice

**MIS Research**

Ruth has worked in law libraries in New Zealand and the UK on and off since 2005. She has been completing her MIS over the past two years and currently works at the Ministry of Justice.

**Abstract:** For my research project, which I undertook as part of the MIS at Victoria, I interviewed law librarians about their experiences revalidating in the LIANZA professional registration scheme. I wanted to use a small sample and to take a focussed and qualitative approach to my research to complement the two survey-based studies which had previously been done on the scheme. I spoke with five librarians who were currently or previously registered. They shared with me their experiences of the scheme and how they evaluated their participation in it. The questions I wanted to answer focussed on digging a little deeper into the areas of difficulty previous research had highlighted – the how and the why of it. My participants' experiences highlighted some key points about the process of participation and how they negotiated this. I will be talking about these points and why I think they are significant.



## **Nicky Rawnsley (University of Auckland) & Theresa Buller (University of Canterbury)**

**NZLLA Member Survey - How to and not to run a survey: finding out who we are**

Nicky (NZLLA Immediate Past President) and Theresa (NZLLA Secretary) will talk about their experience of designing and running the NZLLA member survey in 2016 – what was the process, what worked and what did not work so well, what could be done differently next time. They will also profile who a “typical law librarian” is according to the data that was gathered.